

FAQs

1. What is Enrollment no./Employment Bank no.?

The number that is given to the job seekers during registration at the Employment Bank is their Enrollment id or Employment Bank id commonly known as EB no.

2. What should be my minimum age to register in the Employment Bank?

You should be 18 years and/or above in order to enroll in the Employment Bank.

3. What services will be available to me at the Employment Exchange?

After registration the facilities that are available for jobseekers at the Employment Exchange are as follows:

- a. Short Counseling/ one-to-one counseling
 - b. Career Counseling Workshop
 - c. Psychometric test (Career Interest Inventory-CII)
 - d. English Bolo
 - e. Live-streamed special coaching classes
 - f. Online Mock tests
 - g. Question Banks
 - h. Last Mile Employability Enhancement Workshop
4. Who all can avail the services provided by the Employment Exchanges?

Both registered and unregistered candidates of the Employment Bank can avail the services provided by the Employment Exchanges.

5. How do I access all the services provided at the Employment Exchange?

You can go to the Employment Bank portal and click on the e-learning option. You can also directly type <http://elearning.wblabour.gov.in> to access all the services provided at the Employment Exchanges.

6. Do I need to have an internet connection to open the e-learning portal?

Yes, you will need an internet connection to open the e-learning portal.

7. How do I login to the e-learning portal?

If you are a registered candidate of the Employment Bank, you can type your Enrollment no. as Username and Date of birth as password (DD/MM/YYYY) to login to your account.

8. Can I login to the e-learning portal if I have not registered in the Employment Bank?

Yes, if you are not registered you need to first sign up and then sign in using your mobile number as your Username and Date of birth (DD/MM/YYYY) as your password.

9. What is short counseling or one-to-one counseling?

There are expert career counselors at every Employment Exchange who talk to the registered candidates individually about their academic background and help them gain clarity regarding their career choices and devise a career plan for them. This is an individual exercise and depends entirely on the candidate being counseled.

10. What is Career Counseling Workshop?

Career Counseling Workshop is a two to three days' program wherein counselors at every Employment Exchange provide a broad overview of the numerous career options available to the jobseekers. The workshop includes various activities through which candidates get to know themselves better, and also discover their interests and options. A psychometric assessment is also conducted which helps candidates map their interest areas with their subject areas and thus confirm that they are moving in the right career direction.

11. Is this CC Workshop compulsory for the registered candidates of the Employment Bank?

No. Although CC Workshop is highly recommended for the candidates, it is not compulsory.

12. Can I attend the CC Workshop if I can come only for one day?

It is recommended to attend the entire CC Workshop. However, if you cannot complete the workshop for a particular reason, you may enroll yourself for the next batch.

13. Do I need to bring my mobile phone during CC Workshop?

Yes, you need to bring your mobile phone to the CC Workshop.

14. What is Psychometric test? Do I need to study for it?

The Psychometric test or the Career Interests Inventory in this case consists of a set of questions which you need to answer based on your interest. This generates a report indicating the subject areas and occupational groups which you can explore to decide on a career path. Psychometric tests are supposed to be answered spontaneously and do not require any prior practice or preparation. Therefore, you do not need to study for it.

15. Is it compulsory for me to take the Psychometric test?

No. It is not compulsory to take the Psychometric test.

16. Can I take the Psychometric tests in Bengali?

Yes. Psychometric tests can be taken in both English and Bengali.

17. What is English Bolo?

English Bolo is an online personalized, self-paced, spoken English course where you have self-learning sessions as well as practice sessions with teachers. It helps to strengthen your communicative English Skills.

18. How can I access English Bolo? Do I need to come to the Employment Exchange to do English Bolo?

English Bolo can be accessed through browser by going to www.englishbolo.com or can be downloaded on your phone. You need not come to the Employment Exchange to use English Bolo.

19. What is the Validity of the English Bolo program?

The validity of the program is 100 days. This means that while you can choose the time of day when you would like to practice, you should complete all the sessions within the 100-day period.

20. Will I be able to do English Bolo after 100 days?

The free English Bolo program will get locked after 100 days if not completed. You can still learn English through English Bolo but it won't be free.

21. Do I need to pay for subscribing to English Bolo?

English Bolo is completely free for registered candidates of the Employment Bank.

22. Is having an e-mail id compulsory to sign up for English Bolo?

Yes, an E-mail id is compulsory to sign up for English Bolo.

23. Can I only opt for English Bolo without doing the Workshops?

Yes. You may opt to do only English Bolo if you want.

24. What will I get after completing English Bolo program?

Once you complete the course successfully, you will receive a Certificate of Completion.

25. What are live-streamed special coaching classes?

Live-streamed special coaching classes are live classes where subject specialists give lectures on General Studies like English language, Numerical/Arithmetic Aptitude, Reasoning, Current Affairs, Computer Application, Environmental Science, etc.

26. Can I enroll for the live-streamed special coaching classes?

Yes, any registered or unregistered candidate can enroll for live-streamed special coaching classes.

27. How can I enroll for a particular live-streamed special coaching class?

You need to check the homepage of the portal <http://elearning.wblabour.gov.in> regularly to know whether any live-streamed special coaching class is scheduled at your nearest Employment Exchange. If there is a class scheduled on a particular date and you are available, just click on the same and enroll for that particular program.

28. Where can I take online mock tests?

You need to login to the e-learning portal to take the online Mock tests.

29. What Mock tests are available on the portal?

There are Mock tests available for different types of competitive examinations like IBPS, WBCS, SSC CGL, etc.

30. Can I take the Mock tests more than once?

Yes, you can take the Mock tests more than once.

31. Can I see my score at the end of the Mock tests?

Yes, you can see your score at the end of Mock tests.

32. What is Last Mile Employability (LME) Enhancement Program?

This is a soft skills training workshop conducted for three to four days at the Employment Exchange by the counselors to cover areas like CV Writing, Interpersonal Skills, Grooming, preparing for interviews, Presentation Skills, basics of Entrepreneurship, simple Math and accounting, etc. in order to make the job seekers ready for their first job.

33. Is the LME Workshop compulsory?

No, the LME Workshop is not compulsory.

34. Can I attend the LME Workshop if I come only for one day?

It is recommended to attend the entire LME Workshop. However, if you cannot complete the entire workshop, you may enroll yourself for the next batch.

35. Do I need to bring my mobile phone during LME Workshop?

Yes, you need to bring your mobile phone to the LME Workshop.

36. Can you give me a job after I finish all the workshops?

No, the objective of the Workshops is to make you job-ready. They will help you to prepare yourself better.